Prepaid Disclosure Statement (PDS)

Brooklet Energy Distribution, LLC DBA Now Power. For Products listed in Exhibit 1. All TDU Service Territories
February 12, 2020

Important Notice

Prepaid electric service means you purchase electricity before it is used. You will not receive a regular, monthly bill. The continuation of electric service depends on you prepaying for service on a timely basis and if your current balance falls below the disconnection balance, your service may be disconnected with little notice.

Prepaid service is not available to customers who are officially designated as a Critical Care Residential Customer or Chronic Condition Residential Customer.

Some assistance agencies may not provide bill payment assistance programs to customers that use prepaid service. Additional information is provided below.

Connection Balance:

How do I start prepaid service?

To open your prepaid account, you must make a payment to establish a connection balance of up to $75.00.

Utility fees may also apply.

The fees will be: {check one}

☒ paid in addition to the costs of enrolling in the service.
☐ subtracted from your account balance.

Please contact Now Power at 1-844-669-7697 for more information about utility fees. Now Power can help you fill-in the worksheet below to determine the total amount due when enrolling in prepaid service.

Connection Balance	**$**	
+ Utility Fee	**$**	
Total Due	**$**	

Fees:

What other fees may I be charged?

Now Power has the following fees:

FEE NAME and AMOUNT:

Disconnect Recovery Fee (*plus applicable TDU charges, if any-see link below)(**fee may be charged at up to $1.00 per day until the balance is satisfied.)	Up to $30.00
Reconnect Recovery Fee (*plus applicable TDU charges, if any-see link below)(**fee may be charged at up to $1.00 per day until the balance is satisfied.)	Up to $30.00
Daily Minimum Usage fee (<16 kwh)	$0.95
Minimum Payment Fee for any single payment under $50.00	Up to $2.95
A *Premium Contact Fee* may be applied for the following reasons:	
- Process Payment via live agent (no fee for on line or automated system payments)	$2.95
-Provide Account Protection (For delayed disconnect up to the following day by 4 p.m.)	$2.50
- Service Order Change Request (that requires revising a TDU request sent)	$1.95

	<table><tr><td>Declined payment fee (payment rejected for any reason)</td><td>$1.95</td></tr><tr><td>Insufficient Funds or Returned Payments</td><td>$25.00</td></tr><tr><td>Summary of Usage and Payment (sent via facsimile or U.S. Mail)</td><td>$4.95</td></tr><tr><td>Refund Processing Charge (will be deducted from closeout balance prior to issuing a refund)</td><td>$2.95</td></tr><tr><td>Additional Billing Summary (1 Free per Year)</td><td>$2.95</td></tr><tr><td>Check cancellation/reissuance fee (to void refunded check)</td><td>$35.00</td></tr><tr><td>Inactive Account Maintenance Fee (charge to any inactive account with a credit balance)</td><td>$9.95</td></tr><tr><td>Early Termination Fee-Fixed Rate Plans only</td><td>$0.00</td></tr></table> Fees charged are subtracted from your account balance.
Making a Payment: ***How do I make a payment?***	Acceptable forms of payment: Credit or Debit card payments with a MasterCard or Visa logo can be made via the website, using our automated payment processing line 844-227-2652 or by calling customer service. You may make in person payments at any of our authorized payment locations. Locations can be found on our website locator http://goo.gl/zg1dhs. Specific hours vary by location. Independent payment locations may charge a fee for taking your payment. Do I have to verify payments? No
Electricity Payment Assistance: ***Will payment assistance be available to me?***	If you qualify for low-income status or low-income assistance, have received energy assistance in the past, or you think you will be in need of energy assistance in the future, you should contact the billing assistance program to confirm that you can qualify for energy assistance if you need it. Energy or bill payment assistance may be available, please call Now Power for additional information.
Communications: How will the company contact me for important notices?	We will contact you by text message or email for important notifications including current balance requests, payment confirmation codes, and disconnection warnings. Now Power may communicate additional notifications through United States Postal Service.
Disconnection: ***How can I avoid having my electricity disconnected?***	It is important to maintain an account balance at or above $10.00 or your service may be disconnected. This is called a "disconnection balance." You will be notified 3 days before your account balance is *expected* to fall below $10.00. If your account balance falls below $10.00 more quickly than expected, service may be disconnected as little as one day after you receive the low balance notification. If applicable, Now Power may charge up to a $30.00 disconnection recovery fee. Fee may be charged at up to $1.00 per day until the balance is satisfied.

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Reconnection: ***How do I restart prepaid service if my electricity is disconnected?***	If your service is disconnected, and your account has a negative balance, you must pay off that amount in addition to the amounts disclosed below. In order to restart prepaid electric service, you must make a payment to establish a balance of up to $75.00. If applicable, Now Power may charge up to a $30.00 reconnection recovery fee. Fee may be charged at up to $1.00 per day until the balance is satisfied.
	Utility fees may also apply. The fees will be: {check one} ☒ paid in addition to the costs of reconnecting service. ☐ subtracted from your account balance.
Deferred Payment Plans: ***When is a deferred payment plan available?***	Deferred payment plans are available upon request in the following situations: • If your account reaches a negative balance of $50 or more during an extreme weather event. • If a state of disaster has been declared in your area by the Governor of Texas and the Public Utility Commission requires that deferred payment plans be offered. • If Now Power has under billed your account by $50 or more for reasons other than theft of service. Please contact Now Power for any additional deferred payment plan options.
	If you enter into a deferred payment plan, Now Power may apply a switch-hold until your deferred payment plan is paid in full. A switch-hold means you will not be able to buy electricity from another company while the switch-hold is in place. For more information regarding switch-holds, contact Now Power.

Additional Information for Customers:

To receive rate discounts noted on your Electricity Facts Label (EFL), you must pay the connection and reconnection amounts shown on your EFL. The amounts may be different than the minimum amounts specified in the above table.

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Exhibit 1

1. All Pre Paid Plans